

WAN LED on the router remains Off. What do I do?**Solution:**

1. Check if the cable in the WAN port is connected securely
2. Connect the PC to WAN port instead of LAN port on the router and note if the WAN LED is ON or OFF)
3. If the WAN LED now turns On, then configure the router for internet and check
4. Try different WAN Link speeds
5. If the WAN LED is still Off, then try connecting one end of the cable to LAN and other end to the WAN port of the router (WAN: ON/OFF)
6. Connect ISP cable to the PC and on the LAN port of the router (Confirm if working)
7. Hard reset the router
8. Upgrade the firmware on the router
9. Reset the router after firmware and verify the LED status with the above steps
10. If all the steps fail, then take the device to the nearest service center
11. Link to the service center - <https://www.digisol.com/service-centers/>