WEB LOGIN Page not showing up FIX

Download Firefox browser version above Firefox 40.0

**Step 1:** open Firefox browser and enter about:config in the address bar

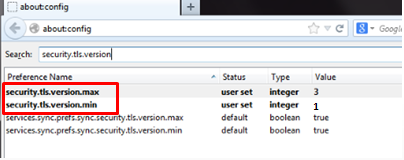
**Step 2:** you may see a risk prompt screen. Please select

‘I accept the risk!‘ or ‘I'll be cafe, I promise! ‘ then continue

**Step 3:** search security.tls.version

**Step 4:** double click security.tls.version.max, change the value to 3

**Step 5:** double click security.tls.version.min, change the value to 1



**Step 6:** close the browser and then reopen it  
Note: the value :

'1' indicates TLS1.0

'2' indicates TLS1.1

'3' indicates TLS1.2

Post which you would be able to see the login page.

Upgrade the shared firmware.